



भारत सरकार/ Government of India
वित्त मंत्रालय/ Ministry of Finance
राजस्व विभाग/ Department of Revenue
केन्द्रीय कर प्रधान मुख्य आयुक्त का कार्यालय, बेंगलूर अंचल,
केन्द्रीय राजस्व भवन, क्वीन्स रोड, बेंगलूर-560001

OFFICE OF THE PRINCIPAL CHIEF COMMISSIONER OF CENTRAL TAX,
BENGALURU ZONE, C.R. BUILDING, QUEEN'S ROAD, BENGALURU-560001.

GCCO/REG/RPTS/11/2025-TECH-O/o Pr CC-CGST-ZONE-BENGALURU Date : As approved

Sub: Effective GST helpdesk to facilitate tax payers as per CBIC Action plan 2025-26

Attention of all tax payers and other stake holders is invited on formation of an effective GST helpdesk in each Commissionerate to facilitate tax payers.

2. Quick disposal of queries / grievances has been a constant endeavor of this department. In order to effectively handle the queries/ grievances on real time basis, a designated GST help desk has been formed in each jurisdictional Commissionerate.

3. The following officers have been nominated as a single point of contact on the category of assistance required, with a view to ensure that the designated queries/ grievances are resolved expeditiously.

Name of the Commissionerate	Category of assistance required	Name & Designation of the nodal officer	Email id	Phone no
South	i)Registration related ii) returns related iii) DRC related iv)Invoice related v) Audit related vi)Others(Please specify)	K. Harish, Assistant Commissioner, Division 5, 6th Floor, A Wing, Kendriya Sadan, Koramangala- 34	harishk.g029601@gov.in	8762548148
	i)Refund related	Y.	shajahany.g079601@gov.i	701209775

	ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related v)Anti-evasion/enforcement related vi)Others(Please specify)	Shajahan, Assistant Commissioner, Division 3, 1st Floor, BMTC Transit Centre Banashankari- 70	n	0
North	i)Registration related ii) returns related iii) DRC related iv)Invoice related v) Audit related vi)Others(Please specify)	Shri C Ethirajulu, Assistant Commissioner, No.59, HMT Bhavan Ground Floor,, Bellary Road,, Ganganagara, Bengaluru	ethirajuluc.g029201@gov.in	080 2508 0910
	i)Refund related ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related v)Anti-evasion/enforcement related vi)Others(Please specify)	Shri A Ravichandrar, Assistant Commissioner, No.59, HMT Bhavan Ground Floor,, Bellary Road,, Ganganagara, Bengaluru	ravichandea.c029101@gov.in	080 2508 0908

North West	i)Registration related ii) returns related iii) DRC related iv)Invoice related v) Audit related vi)Others(Please specify)	Shri Venkatrama na Hegde, Assistant Commissio ner, 2nd Floor, , Shivajinaga r BMTC Complex, Shivaji Nagar,, Bengaluru	venkatramah.g029201@gov.in	080-22860309
	i)Refund related ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related v)Anti-evasion/enforcement related vi)Others(Please specify)	Shri S Hariharan, Assistant Commissio ne, 2nd Floor, , Shivajinaga r BMTC Complex, Shivaji Nagar,, Bengalurur	hariharan.sundaram@gov.in	080-22860310
East	i)Registration related ii) returns related iii) DRC related iv)Invoice related v) Audit related vi)Others(Please specify)	Mr. P.V Chandra Suresh, Assistant Commissio ner TTMC/ BMTC Building, Old Airport Road, Domlur, Bengaluru	Chandrasup.d079101@gov.in	9360174310
	i)Refund related ii)E-way bill related iii)Appeal	Mr. Murali T. R, Assistant Commissio	muralitr.g029201@gov.in	9845077158

	related iv)Assessment and adjudication related v)Anti-evasion/ enforcement related vi)Others(Please specify)	ner, TTMC/BM TC Building, Old Airport Road, Domlur, Bengaluru		
West	i)Registration related ii) returns related iii) DRC related iv)Invoice related v) Audit related vi)Others(Please specify)	M.Shantha Raju, Assistant Commissio ner TTMC, BMTC Building, Kanakapura Road, Banashanka ri, Banashanka ri	shantharm.c029202@gov.i n	080- 26261011
	i)Refund related ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related v)Anti-evasion/ enforcement related vi)Others(Please specify)	Neeharika Inti, Deputy Commissio ner, TTMC, BMTC Building, Kanakapura Road, Banashanka ri, Banashanka ri	neeharika.inti@gov.in	080- 26261009
Belagavi	i)Registration related ii) returns related iii) DRC related iv)Invoice related	Riyaz . I. Jamadar, Assistant Commissio ner No. 71, Club Road,	riyaz.jamadar@gov.in	984551775 7

	v) Audit related vi)Others(Please specify)	Belagavi,		
	i)Refund related ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related v)Anti-evasion/enforcement related vi)Others(Please specify)	Fredrick F.Nazareth, Assistant Commissioner No. 71, Club Road, Belagavi,	Fredricn.g209001@gov.in	9825288514
Mysuru	i)Registration related ii) returns related iii) DRC related iv)Invoice related v) Audit related vi)Others(Please specify)	S.M.Shivashankara, Assistant Commissioner, S1 & S2, Vinaya Marga, Mysuru, Siddhartha nagar	shivashanksm.g029301@gov.in	9886171754
	i)Refund related ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related v)Anti-evasion/enforcement related vi)Others(Please specify)	M.Alive lu, Assistant Commissioner, S1 & S2, Vinaya Marga, Mysuru, Siddhartha nagar	alivelum.g099201@gov.in	8977829778
Mangaluru	i)Registration related ii) returns related	P. Chandrashekar Bhat Assistant	pcb.c029201@gov.in	9449333556

	iii) DRC related iv) Invoice related v) Audit related vi) Others (Please specify)	Commissioner, BUNTS HOSTEL ROAD, TRADE CENTRE BUILDING , 7TH FLOOR, MANGAL ORE		
	i) Refund related ii) E-way bill related iii) Appeal related iv) Assessment and adjudication related v) Anti-evasion/enforcement related vi) Others (Please specify)	Vasudev Naik D Assistant Commissioner, BUNTS HOSTEL ROAD, TRADE CENTRE BUILDING , 7TH FLOOR, MANGAL ORE- 575003	vasudevand.g029301 @gov.in	944824053 1

4. Any tax payer who wish to seek clarification/ resolution are required to provide the information and grievance details and the nature of help required in the format mentioned below to the jurisdictional nodal officer on their specified email ID's.

GSTIN/ARN/PAN	
Email ID	
Mobile Number	
Name	
Address	
Pin code	
State	
Country	
Status	Urban/Rural/MSME

Category of assistance required, along with brief & documents, if any,	
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5. This issues with approval of the Chief Commissioner, Central Tax, Bengaluru Zone

(इंदिरा प्रियदर्शिनी/Indira Priyadarshini)

अपर आयुक्त/Additional Commissioner

प्र.मु.आ.का.का., बेंगलुरु /PCCO, BENGALURU

(Hindi Version follows)

Copy to:(via email)

- (i) The Principal Commissioner/ Commissioner of CGST South/ North/ East/ West/ North West/ Belagavi/Mysuru/ Mangaluru for giving vast publicity to the trade and trade associations.
- (ii) Nodal Officers
- (iii) The Joint Commissioner of CGST, East Commissionerate for uploading in Zonal website