





## भारत सरकार/ Government of India वित्त मत्रांलय/ Ministry of Finance राजस्व विभाग/ Department of Revenue केन्द्रीय कर प्रधान मुख्य आयुक्त का कार्यालय,बेंगलूर अंचल, केन्द्रीय राजस्व भवन,क्वीन्स रोड,बेंगलूर–560001 OFFICE OF THE PRINCIPAL CHIEF COMMISSIONER OF CENTRAL TAX, BENGALURU ZONE, C.R. BUILDING, QUEEN'S ROAD, BENGALURU–560001.

GCCO/REG/RPTS/11/2025-TECH-O/o Pr CC-CGST-ZONE-BENGALURU Date: As approved

## Sub: Effective GST helpdesk to facilitate tax payers as per CBIC Action plan 2025-26

Attention of all tax payers and other stake holders is invited on formation of an effective GST helpdesk in each Commissionerate to facilitate tax payers.

- 2. Quick disposal of queries / grievances has been a constant endeavor of this department. In order to effectively handle the queries/ grievances on real time basis, a designated GST help desk has been formed in each jurisdictional Commissionerate.
- 3. The following officers have been nominated as a single point of contact on the category of assistance required, with a view to ensure that the designated queries/ grievances are resolved expeditiously.

Name of the	Category of	Name &	Email id	Phone no
	assistance	Designation		
Commissione	required	of the nodal		
rate		officer		
South	i)Registration	K. Harish,	harishk.g029601@gov.in	876254814
	related	Assistant		8
	ii) returns	Commissio		
	related	ner,		
	iii) DRC related	Division 5,		
	iv)Invoice	6th		
	related	Floor, A		
	v) Audit related	Wing,		
	vi)Others(Please	Kendriya		
	specify)	Sadan,		
		Koramangal		
		a- 34		
	i)Refund related	Y.	shajahany.g079601@gov.i	701209775

	ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related	Shajahan, Assistant Commissio ner, Division 3, 1st Floor,	n	0
	v)Anti-evasion/ enforcement related vi)Others(Please	BMTC Transit Centre Banashanka		
	specify)	ri- 70		
North	i)Registration related ii) returns related iii) DRC related iv)Invoice related v) Audit related vi)Others(Please specify)	Shri C Ethirajulu, Assistant Commissio ner, No.59, HMT Bhavan Ground Floor,, Bellary Road,, Ganganagar a, Bengaluru	ethirajuluc.g029201@gov.	080 2508 0910
	i)Refund related ii)E-way bill related iii)Appeal related iv)Assessment and adjudication related v)Anti-evasion/ enforcement related vi)Others(Please specify)	Shri A Ravichande r, Assistant Commissio ner, No.59, HMT Bhavan Ground Floor,, Bellary Road,, Ganganagar a, Bengaluru	ravichandea.c029101@go v.in	080 2508 0908

North West	i)Registration	Shri	venkatramah.g029201@go	080-
	related	Venkatrama	v.in	22860309
	ii) returns	na Hegde,		
	related	Assistant		
	iii) DRC related	Commissio		
	iv)Invoice	ner, 2nd		
	related	Floor,		
	v) Audit related	Shivajinaga		
	vi)Others(Please	r BMTC		
	specify)	Complex,		
		Shivaji		
		Nagar,,		
		Bengaluru		
	i)Refund related	Shri S	hariharan.sundaram@gov.i	080-
	ii)E-way bill	Hariharan,	n	22860310
	related	Assistant		
	iii)Appeal	Commissio		
	related	ne, 2nd		
	iv)Assessment	Floor, ,		
	and adjudication	Shivajinaga		
	related	r BMTC		
	v)Anti-evasion/	Complex,		
	enforcement	Shivaji		
	related	Nagar,,		
	vi)Others(Please	Bengalurur		
	specify)			
East	i)Registration	Mr. P.V	Chandrasup.d079101.gov.i	936017431
	related	Chandra	n	0
	ii) returns	Suresh,		
	related	Assistant		
	iii) DRC related	Commissio		
	iv)Invoice	ner		
	related	TTMC/		
	v) Audit related	BMTC		
	vi)Others(Please	Building,		
	specify)	Old Airport		
		Road,		
		Domlur,		
		Bengaluru		
	i)D of yord ==1-4-1	M. M1	murality a020201 (2):	094507715
	i)Refund related	Mr. Murali	muralitr.g029201@gov.in	984507715
	ii)E-way bill	T. R,		8
	related	Assistant		
	iii)Appeal	Commissio		

	related	ner,		
	iv)Assessment	TTMC/BM		
	and adjudication	TC		
	related	Building,		
	v)Anti-evasion/	Old Airport		
	enforcement	Road,		
	related	Domlur,		
	vi)Others(Please	Bengaluru		
	specify)			
West	i)Registration	M.Shantha	shantharm.c029202@gov.i	080-
	related	Raju,	n	26261011
	ii) returns	Assistant		
	related	Commissio		
	iii) DRC related	ner		
	iv)Invoice	TTMC,		
	related	BMTC		
	v) Audit related	Building,		
	vi)Others(Please	Kanakapura		
	specify)	Road,		
		Banashanka		
		ri,		
		Banashanka		
		ri		
	i)Refund related	Neeharika	neeharika.inti@gov.in	080-
	ii)E-way bill	Inti, Deputy		26261009
	related	Commissio		
	iii)Appeal	ner,		
	related	TTMC,		
	iv)Assessment	BMTC		
	and adjudication	Building,		
	related	Kanakapura		
	v)Anti-evasion/	Road,		
	enforcement	Banashanka		
	related	ri, Banashanka		
	vi)Others(Please	ri Banasnanka		
Dologovi	specify)		rivoz iomodor@acvin	094551775
Belagavi	i)Registration related	Riyaz . I. Jamadar,	riyaz.jamadar@gov.in	984551775
	ii) returns	Assistant		'
	related	Commissio		
	iii) DRC related	ner		
	iv)Invoice	No. 71,		
	related	Club Road,		
	Totatou	Ciuo Road,		

	v) Audit related	Belagavi,		
	vi)Others(Please			
	specify)			
	i)Refund related	Fredrick	Fredricn.g209001@gov.in	982528851
	ii)E-way bill	F.Nazareth,		4
	related	Assistant		
	iii)Appeal	Commissio		
	related	ner		
	iv)Assessment	No. 71,		
	and adjudication	Club Road,		
	related	Belagavi,		
	v)Anti-evasion/	Deluguvi,		
	enforcement			
	related			
	vi)Others(Please			
	specify)			
Mysuru	i)Registration	S.M.Shivas	shivashanksm.g029301@g	988617175
Wiysuru	related	hankara,	ov.in	4
	ii) returns	Assistant	OV.III	4
	related	Commissio		
	iii) DRC related	ne, S1 &		
	iv)Invoice related	S2, Vinaya		
		Marga,		
	v) Audit related	Mysuru,		
	vi)Others(Please	Siddhartha		
	specify)	nagar	1: 1 000201  :	007702077
	i)Refund related	M.Alivelu,	alivelum.g099201@gov.in	897782977
	ii)E-way bill	Assistant		8
	related	Commissio		
	iii)Appeal	ner, S1 &		
	related	S2, Vinaya		
	iv)Assessment	Marga,		
	and adjudication	Mysuru,		
	related	Siddhartha		
	v)Anti-evasion/	nagar		
	enforcement			
	related			
	vi)Others(Please			
	specify)			
Mangaluru	i)Registration	P.	pcb.c029201@gov.in	944933355
	related	Chandrashe		6
	ii) returns	kar Bhat		
	related	Assistant		

iii) DRC related	Commissio		
iv)Invoice	ner,		
related	BUNTS		
v) Audit related	HOSTEL		
vi)Others(Please	ROAD,		
specify)	TRADE		
	CENTRE		
	BUILDING		
	, 7TH		
	FLOOR,		
	MANGAL		
	ORE		
i)Refund related	Vasudev	vasudevand.g029301	944824053
ii)E-way bill	Naik D	@gov.in	1
related	Assistant		
iii)Appeal	Commissio		
related	ner,		
iv)Assessment	BUNTS		
and adjudication	HOSTEL		
related	ROAD,		
v)Anti-evasion/	TRADE		
enforcement	CENTRE		
related	BUILDING		
vi)Others(Please	, 7TH		
specify)	FLOOR,		
	MANGAL		
	ORE-		
	575003		

4. Any tax payer who wish to seek clarification/ resolution are required to provide the information and grievance details and the nature of help required in the format mentioned below to the jurisdictional nodal officer on their specified email ID's.

GSTIN/ARN/PAN	
Email ID	
Mobile Number	
Name	
Address	
Pin code	
State	
Country	
Status	Urban/Rural/MSME

Category of assistance required, along with brief &
documents, if any,

5. This issues with approval of the Chief Commissioner, Central Tax, Bengaluru Zone

( इंदिरा प्रियदर्शिनी/Indira Priyadarshini) अपर आयुक्त/AdditionalCommissioner प्र.मु.आ.का.का., बेंगलुरु /PCCO, BENGALURU

( Hindi Version follows)

## Copy to:(via email)

- (i) The Principal Commissioner/ Commissioner of CGST South/ North/ East/ West/ North West/ Belagavi/Mysuru/ Mangaluru for giving vast publicity to the trade and trade associations.
- (ii) Nodal Officers
- (iii) The Joint Commissioner of CGST, East Commissionerate for uploading in Zonal website